

100% Web-Based Customer Service Desk 24 / 7

EASY TO ACCESS

No software to download. No cost to customers.

ONLINE REPORTING

Features intuitive color-coded control limits. Test results are easily graphed and trended.

CHARTS & GRAPHS

Service test results, eController results may be easily graphed and compared.



www.accowt.com

ALARMS & NOTIFICATIONS

Receive automated alarms and notifications.

CONTROLLER COMPATABILITY

Compare eController data and saved test results.

FILES & ATTACHMENTS

Store and view saved pictures and PDF Files.

Process Control, Data Logging and Communication Tools Designed For Management, Plant Operators and Service Representatives

Operator Log

Facility Name: Central Utilities Plant - Cooling and Closed Loop Systems
 Address: [Redacted]
 City / State / ZipCode: [Redacted]
 Telephone Number: [Redacted]

Test	City Water	Cooling Tower	Chill Loop	Hot Loop
Hardness, calcium (ppm as CaCO ₃)	65	450		
Hardness, total (ppm as CaCO ₃)	80	300		
Alkalinity, M (ppm as CaCO ₃)	55	30		
Conductivity (as mmhos)	255	1250	2400	870
pH	7.1	8.5		
Molybdate (ppm as Mo)	7.8.5	8.3.5		
Chlorine, free (ppm as Cl ₂)		0.4		
Chlorine, total (ppm as Cl ₂)		1.4		
Sodium Nitrite (ppm as NaNO ₂)			750	1060
Cycles	4.59			
Hardness Cycles	6.1			

Service Report

Facility Name: Central Utilities Plant - Cooling and Closed Loop Systems
 Address: [Redacted]
 City / State / ZipCode: [Redacted]
 Telephone Number: [Redacted]

Test	City Water	Cooling Tower	Chill Loop	Hot Loop
Hardness, calcium (ppm as CaCO ₃)	85	420		
Hardness, total (ppm as CaCO ₃)	105	305		
Alkalinity, M (ppm as CaCO ₃)	80	105		
Conductivity (as mmhos)	280	1210	450	1000
pH	7.8	8.3		
Molybdate (ppm as Mo)	0.4	0.4		
Chlorine, free (ppm as Cl ₂)		0.4		
Chlorine, total (ppm as Cl ₂)		0.8		
Sodium Nitrite (ppm as NaNO ₂)			195	1055
Cycles	4.32			
Hardness Cycles	6.1			

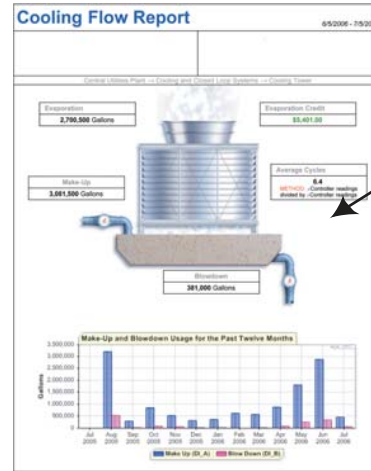
With the exception of the malfunctioning Chill Loop, all tests look to be within range, good job! I will be bringing a second service rep, Billy Jones, with me on my next visit.
 Thanks for your business.
 Joe Smith

Chill Loop Conductivity (as mmhos)
 The Chill Loop has been malfunctioning most of the morning, causing erratic readings. The operator, John, has already called the equipment manufacturer to the site. I will be in contact with John as to the status of this equipment's repair.

Chill Loop Sodium Nitrite (ppm as NaNO₂)
 The Chill Loop has been malfunctioning most of the morning, causing erratic readings. The operator, John, has already called the equipment manufacturer to the site. I will be in contact with John as to the status of this equipment's repair.

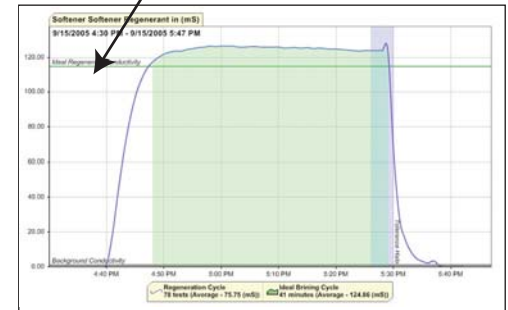
REPORTS

- Lab Reports
- Visit Reports
- Operator Logs
- Service Reports
- Inventory Reports



eCONTROLLER

- eControllers
- Cooling Flow Report
- Softwatch Elution Study



REPORTS & GRAPHS

- System Review
- Inventory Trends
- System Summary
- Inventory Trends Report
- Time Management Report
- In-System Coupon Report
- Test Trends
- Test History

